

Case Management New Client Form

Client Legal Name : _____ Client DOB: ____/____/____

Name you prefer to be called, if different than above: _____

Client Address: _____

City: _____ County _____ Zip _____

Preferred Phone _____ check if JFS is authorized to leave message?

Other Phone _____ check if JFS is authorized to leave message?

Email _____ check if JFS is authorized to send information?

Gender: _____ What pronouns do you use? _____ (ex. He/Him; She/Her, They/Them)

Sexual Orientation _____ Race: _____ Religion: _____ Marital Status: _____

Yearly Household income? \$ _____ Number of persons living in home: Adults _____ Children _____

Employment Status: Full-Time Part-Time Temporary Unemployed Retired Student Other

How did you hear about JFS: Clergy Friend/Family JFS Marketing Jewish Agency Non-Jewish Agency
 Physician Self Volunteer Website Psychology Today Other _____

Reason for Contacting JFS: _____

Please initial each line:

I have read and agree to the Office Policies, Client Rights and Privacy Practices (you may view a copy of these on the JFS website or request a copy from the JFS office).

I understand that I must complete the following forms prior to consultation, and update them annually:

1. Emergency Information
2. Policies and Guidelines
3. Case Management Application

I grant permission for JFS, and their representatives, to communicate with me via email as indicated below. I confirm that the email address that I have given is a private email and I release JFS from any responsibility for access to my private email by any person not authorized by me. See JFS Email Informed Consent Policy.

I authorize my therapist/case worker to communicate with me via e-mail. Yes No

I authorize JFS staff to send appointment reminders via e-mail. Yes No

I would like to receive e-mail communication regarding JFS services and programs. Yes No

CLIENT CONSENT FOR SERVICES - *Please initial each line:*

We/I agree to allow Jewish Family Services of Greater Charlotte (JFS) to provide services to me/my ward.

We/I will participate in developing a service plan, which will identify goals to work toward, time frames and methods to achieve these goals.

By signing below, I certify that I have answered the questions above honestly and accurately.

 Signature of JFS Client or Guardian Date ____/____/____

 Printed Name of JFS Client or Guardian Date ____/____/____

 Signature of JFS Staff Member Date ____/____/____

 Signature of JFS Staff Member Date ____/____/____

Signature of JFS Staff Member

Updated 1-1-2021

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Client Legal Name: _____ Client DOB: ____/____/____

Primary Care Physician: _____ Phone: _____

Please list Your Preferred Hospital/Clinic: _____ City: _____

Do you have insurance? Yes _____ No _____

Primary Insurance Carrier _____ Name of Policy Holder: _____

Policy #: _____ Group #: _____ DOB of Policy Holder: ____/____/____

Secondary Insurance Carrier _____ Name of Policy Holder: _____

Policy #: _____ Group #: _____ DOB of Policy Holder: ____/____/____

In Case of Emergency, Please Contact the Following Individual:

Name: _____ Relationship: _____

Preferred Phone Number: _____

I hereby give permission for JFS to provide, seek, and consent to emergency treatment for the client named above, as may be necessary.

Signature of JFS Client or Guardian Date ____/____/____

Printed Name of JFS Client or Guardian Date ____/____/____

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Confidential Case Management Application

Client Legal Name: _____

The following documentation must be included in order for your application to be processed:

Please initial each line:

- Completed Case Management Application detailing monthly income and expense with necessary supporting documentation.
- Detailed bank statements from all banks for the previous three (3) months. (Balances are not acceptable)
- Copies of information regarding any hardships (i.e. outstanding medical bills, extensive credit card bills, bankruptcy papers, etc.).

Please note that JFS will not be making copies of the above documents provided. Please make sure to bring copies for JFS to keep.

Signature of JFS Client or Guardian

Date ____/____/____

Printed Name of JFS Client or Guardian

Date ____/____/____

Signature of JFS Staff

Date ____/____/____

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Client Legal Name: _____ Client DOB: ____/____/____

 Reason for visit: _____

Provide Information on All People Who Live in the Household (including children.)

Name	DOB	Relationship	Occupation	Monthly Income including Tips & Bonuses, Before Taxes, Deductions (Gross Income)	How Often Paid (monthly, weekly, etc.)
		SELF		\$	
				\$	
				\$	
				\$	
				\$	

Total Monthly Income above for all people living in the household \$ _____

Do you currently or have you previously received any financial assistance from other Jewish Agencies?

Name of Institution (e.g., JCC, CJP, JPS, CJDS)	Amount of Financial Assistance	Frequency of Assistance (monthly, annually, etc.)	Dates Received

 Has a parent or child in the home lost a job in the past three months? *Yes No If yes, please complete the following:*

Name of Person(s) Who Lost Job	Date Job Lost	Former Employer's Name	Former Employer's Address & Phone Number	Severance Amount & Term

If there is employment history or other circumstance that you would like to be taken into consideration, please explain:

List All Sources of Income and Provide Substantiating Documentation:

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Type	Name of Person Who Receives Other Income	Amount Received	How Often Received (monthly, weekly, etc)
Total Monthly Income (from previous page)	See previous page		
SSI			
Social Security (Age/Disabled/Survivor)			
TANF			
Food Stamps			
Alimony			
Child Support			
Unemployment			
Family Assistance			
Trusts			
Dividend/Interest Income			
Savings/IRA			
Real Estate			
Other (list)			
Total Monthly Income			

List All Monthly Expenses

Item	Company	Amount Paid	How Often Paid
Rent/Mortgage (incl. taxes)			
Electric			
Gas/Bus Fare, Etc.			
Water			
Groceries			
Dining Out			
Child Care/After School Care			
Child Support Paid			
Telephone (wireless/home phone)			
Internet			
Cable			
Car Payment			
Car Insurance			
Car Maintenance			
Medical/Health/Dental Insurance			
Prescription Costs			
Other Medical Hardships			
Special Needs Services/Therapies (OT, PT, Speech)			
Home Owner's/Renters Insurance			
Home Owners Association Dues			
Life Insurance/Other Insurance			
Entertainment			
School Expenses (tuition, supplies)			
Membership (JCC, Temple, etc.)			
Clothing			
Pet Expenses			
Student Loans			
Credit Card			
Bank Loans/Other Loans			
Other (gym membership, personal hygiene, diapers, cleaning, repairs, paper products, haircuts, cigarettes)			
Total Monthly Expenses			

Total Monthly Income _____
 Less Total Monthly Expenses: \$ _____
 Surplus (Deficit): \$ _____

By signing below, I certify that I have answered the questions above honestly and accurately.

Signature of JFS Client _____ Date _____ / _____ / _____

Printed Name of JFS Client _____